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March 31, 2004

Via Hand Delivery

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APR - 2 2004

601 South Harbour
Island Boulevard
Suite 220
Tampa, FL 33602
www.z-tel.com

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
c/o Vistronix, Inc.
236 Massachusetts Avenue, N.E., Suite 110
Washington, DC 20002

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: CC Docket No.00-257, Notification Regarding Acquisition of Customers

Dear Ms. Dortch:

Z-Tel Communications, Inc. ("Z-Tel") hereby notifies the Commission, pursuant to 47 C.F.R. § 64.1120(e), of the impending transfer of certain customers of ICG ChoiceCom, L.P. ("ChoiceCom") and ICG Telecom Group, Inc. ("Telecom Group" and together, "ICG") to Z-Tel. For a variety of business and strategic reasons, ICG has determined to restructure, rationalize and realign its business plan and operations to existing market conditions by decommissioning certain collocation sites in Texas serving a small number of ICG's customers. The areas, products, and customers serviced by these sites, including the provision of local and long distance telecommunications services, cannot be economically moved to other ICG services. As such, ICG has entered into an agreement with Z-Tel to transition these customers to Z-Tel services. With this transition, customers will receive similar rates, features, terms and conditions of service, and will continue to enjoy top quality services with performance that meets or exceeds that of the services they currently have. No other ICG services will be affected and ICG will continue operating. The transition of certain ICG customers to Z-Tel will occur on May 7, 2004 or as soon thereafter as possible.

Z-Tel is a Delaware corporation with its principal place of business in Tampa, Florida. Z-Tel is 100% owned by Z-Tel Technologies, Inc., a publicly traded corporation listed on the NASDAQ exchange under the symbol "ZTEL." ChoiceCom is a Delaware limited partnership. Telecom Group is a Colorado corporation.

Attached are a copy of the notice letters that were sent to the affected customers of ICG and a certification as required by 47 C.F.R. § 64.1120(e)(1). Please include this notice and the attachments in the record of the above-referenced proceeding.

An original and one (1) copy of this letter are submitted herewith and we would appreciate it if you would please date stamp the enclosed extra copy of this letter and return it in the envelope provided.

Sincerely,

Timothy M. Seat
Vice President Regulatory Affairs

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Exhibit A

Form of Customer Notification



April 2, 2004

Customer Name
Address
City, ST. Zip

Re: Business Line Service(s)

ICG Telecom Group, Inc., the parent company of ICG ChoiceCom, L.P. ("ICG"), has entered into an agreement with Z-Tel Communications, Inc. ("Z-Tel") in which the business line telephone services you currently receive from ICG will be transferred to Z-Tel. Z-Tel will automatically begin providing such services to you on or about May 7, 2004. *This transaction will not affect any other service you may have with ICG.* The actual effective date of the business line transfer will depend on when we receive the appropriate state and federal regulatory approvals.

This transaction should not cause an interruption of service. You will receive similar rates, features, terms and conditions of service, and will continue to enjoy top quality services with performance that meets or exceeds that of the services you currently have. The transaction between ICG and Z-Tel has been structured so customers should not be charged any carrier-change charges. If, however, such a charge does appear on a bill from another local telephone company as a result of the transfer of your service to Z-Tel, please call Z-Tel's customer service department toll-free at 1-877-504-8067 and they will reimburse you or credit your account accordingly.

Balances owed for services prior to the transition will remain payable to ICG. Any charges after the transition will be billed and payable to Z-Tel. ICG and Z-Tel have put in place audits to ensure the accurate distribution of any remittance received during and immediately following this transition, but ask for your help to ensure funds are separated and sent to the appropriate billing company based upon the invoices you receive.

You may choose another provider for your local and long distance other than Z-Tel. If you select another provider, you should contact that company directly. You may incur additional charges if you select another service provider. If you select a carrier other than Z-Tel, ICG must be in receipt of a port-out order from that provider by no later than April 26, 2004. Please note that if you are a customer of ICG on that date and your new provider has not informed ICG that you have made arrangements on your own to switch to a telephone company other than Z-Tel, your account will automatically be transferred to Z-Tel.

Please note that any long distance "freeze" you have placed on your existing telephone lines to prevent an unauthorized transfer to another long distance carrier will be overridden for purposes of this transaction and will need to be reinstated by you after the transfer is complete.

Any questions you may have regarding your current services can be addressed by calling ICG's customer service department at 1-888-424-4440. You may also contact Z-Tel's customer service department to learn more about Z-Tel and its service offerings prior to the transfer by calling its toll-free number at 1-877-504-8067 or by visiting their web site at www.ztel.com. Any service orders or complaints you may have prior to the transfer should be addressed to ICG, while any service orders or complaints you may have during or after the transfer may be directed to Z-Tel.

Z-Tel looks forward to continuing to provide you with quality service for many years to come. In the meantime, if you have specific questions about this notice, please contact ICG at 1-888-424-4440.

Sincerely,

On-behalf of ICG ChoiceCom, L.P.

Scott Mull
Director - Customer Service
ICG Communications, Inc.

On-behalf of Z-Tel Communications, LLC

Jackie Biggs
Director - Business Support
Z-Tel Communications

CERTIFICATION OF COMPLIANCE

On behalf of Z-Tel Communications, Inc. ("Z-Tel"), with regard to Z-Tel's acquisition of certain customers of ICG ChoiceCom, L.P. and ICG Telecom Group, Inc. located in Texas, I hereby certify compliance with the requirements of 47 C.F.R. § 64.1120(e). This includes the provision of advanced subscriber notice, in accordance with 47 C.F.R. § 64.1120(e)(3), and the obligations specified in that notice.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on April 1, 2004, at Tampa, Florida.



Tim Seat
Vice President Regulatory Affairs
Z-Tel Communications, Inc.